



Alert Center and TrueChecks

Smarter Alert Management, Smarter Decisions



What you'll learn today



- How the **TrueChecks database** is built
- **Why contributions** matter
- A live walkthrough of our **alert optimization** tools
- **Reporting** examples for audits and ROI
- **Product updates** coming soon
- **Q&A** at the end—so stay tuned!



This will be recorded



Your AFS Team



Ian Hamilton



Donold Arnold



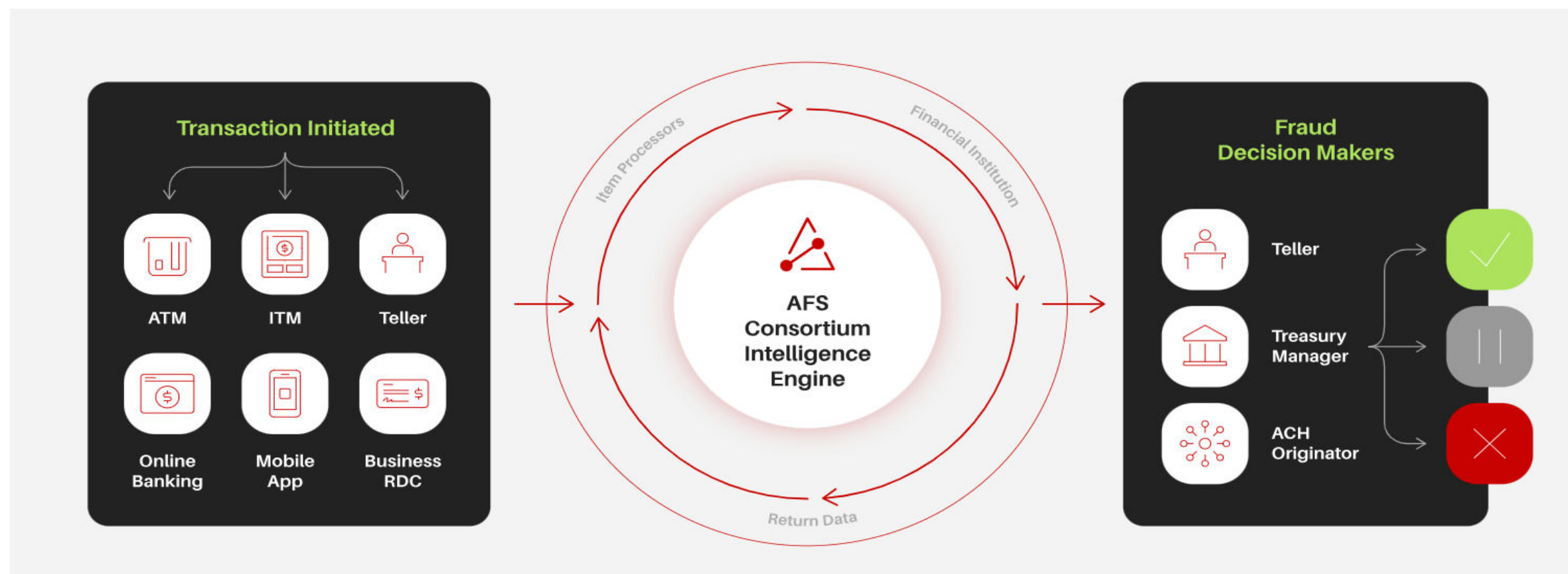
Dan Burke



Christelle Collins



AFS Consortium Intelligence is built on YOUR contributions



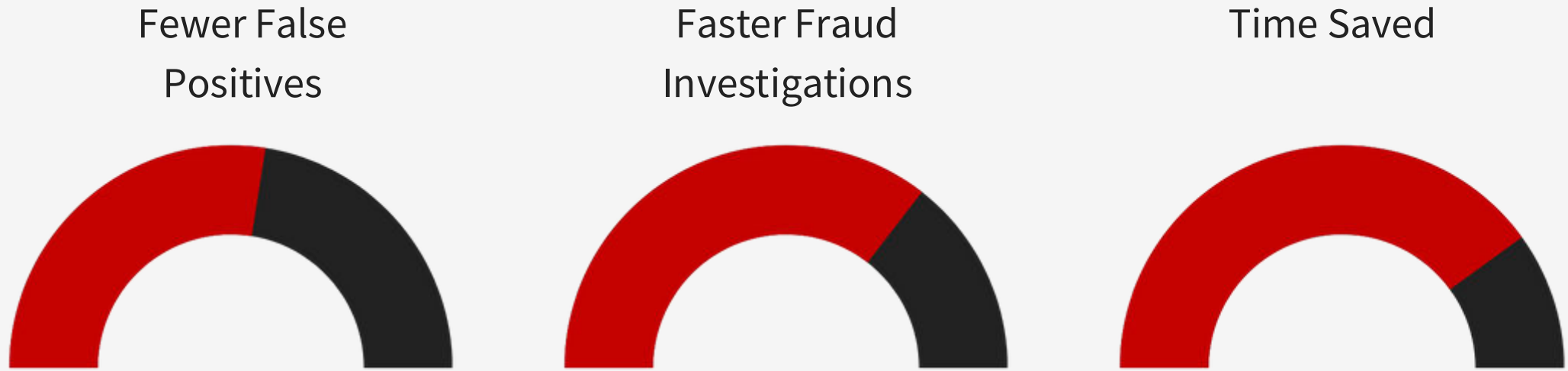


Contributions

- **On-Us and Off-Us Return files**
- **Account Status**
- **Stop Payment**
- **Action Taken**

- Fight fraud as a unified front
- Improve your own analysis and reporting

Why Alert Optimization Matters



Optimization means your team is seeing the most relevant alerts, letting them spend more time on the alerts that really matter to you, helping to make the most efficient use of TrueChecks.



Tools for Targeting Alerts

- Set your optimizations for multiple criteria at the same time
- Allow / block lists included in Alert Optimization
- 30-day look-back analysis shows you the impact of the optimization before you apply it
- Expert, curated library of suggested optimizations
- Audit trail for all changes
- Easy management: disable existing optimizations without deleting them





Live Product Demo

- Alert Optimizations
- Reporting
- [Access the Portal](#)



Product Updates

1

New Reporting Engine built on Power BI

2

Ad-hoc Custom Reports

3

Scheduled Recurring
Report Delivery

4

User-Friendly Features—More
Sorting and Filtering
Capabilities

5

TCVS Payee Capabilities in
Alert Center

Get Support



TrueChecks for Administrators

USERS AND REPORTS

[Managing TrueChecks Users \(Video\)](#)

[Understanding the Action Taken File](#)

[TrueChecks Dashboard Chart Overview](#)

[TrueChecks Dashboard Overview -Video](#)

[Users Audit History](#)

[Client All Frontline Usage](#)

[See all 11 articles](#)

CLIENT SETTINGS AND FEATURES

[Alert Optimization - Adding a library suggestion - \(Video\)](#)

[AFS Alert Optimization](#)

[Treasury Check Verification System \(TCVS\) Update: Payee Name Validation](#)

[Single Sign-On Self Provisioning](#)

[Account Allowlisting/Blocklisting](#)

[Secure Shell \(SSH\) Setup](#)

[See all 14 articles](#)

Support Center Site

<https://get.truechecks.support/>

Phone

1-866-663-4709 Option 2

Email

support@advancedfraudsolutions.com