Advanced Fraud Solutions℠

Smarter Alerts, Smarter Decisions: What's New in TrueChecks

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What you'll learn today

- **What's new** with alerts
- A **live walkthrough** of key features and updates
- **In-depth examples** of optimizations you can make to your alert management today
- A **guide to reports** and other helpful features
- **Q&A** at the end—so stay tuned!

✅ **This will be recorded**

Your Team

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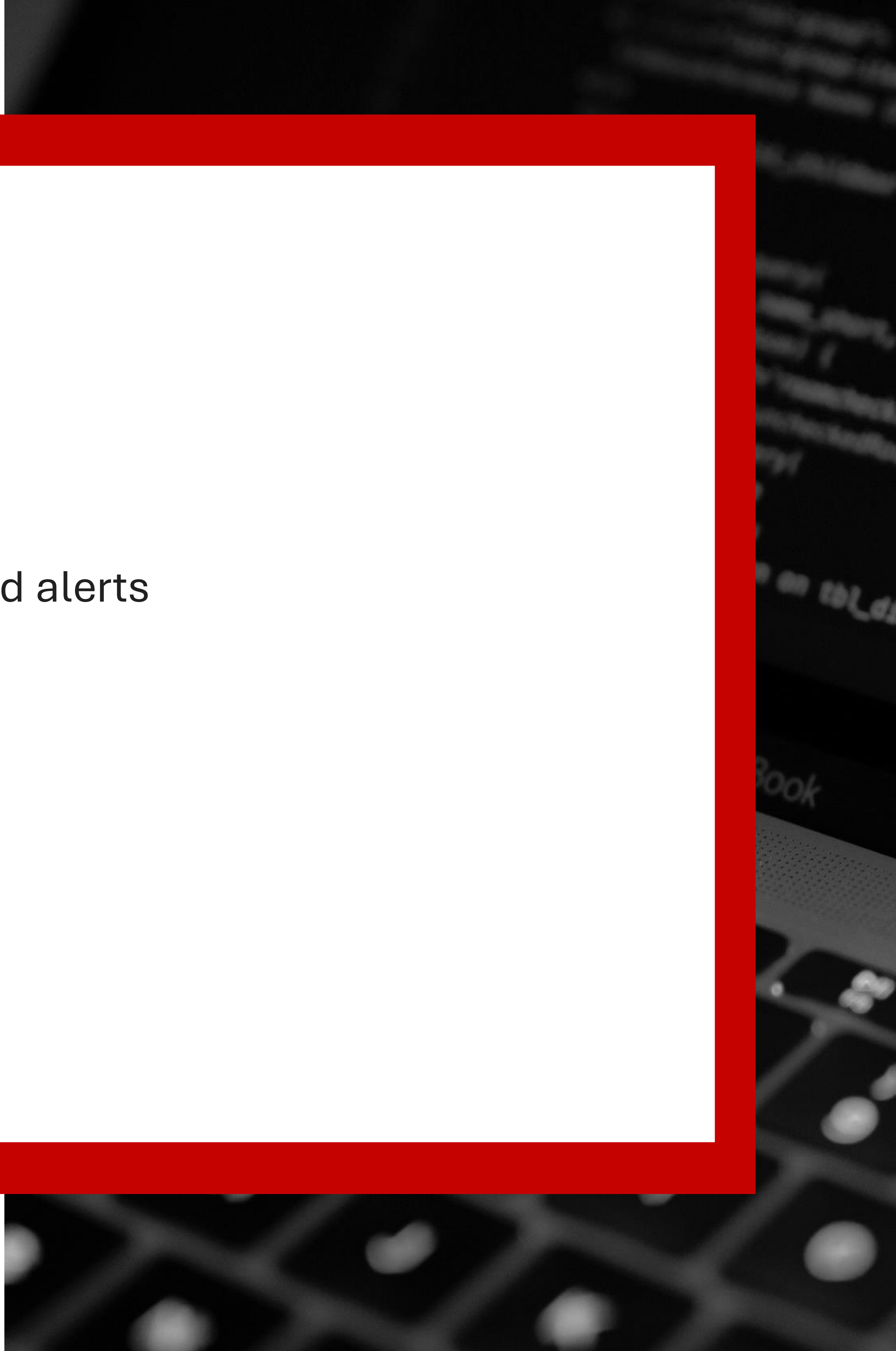
What's Ahead

- Behind-the-scenes updates to our scoring algorithm
- Where to find Alert Optimization in the portal
- How to use our public library
- Where to see reports and alert history
- Tips to simplify your setup and reduce alert volume

Introducing: Positive Alerts

- Reduced "false positives" in favor of more targeted alerts
- Quick, confident decisions on low-risk accounts
- Time and effort saved for tellers
- Efficient service for your members
- A better experience for all!



Questions From our Registrants

ARE WE GOING TO MISS ANY ALERTS? WHAT IF WE WANT TO CONTINUE SEEING ALL ALERTS?

You will still receive alerts on all submitted checks. However, some of the alerts will now have positive messaging, based on the activity, history and risk level of the account.

HOW DO YOU KNOW AN ACCOUNT'S ACTIVITY IS POSITIVE?

We know when an account's activity is positive the same way we know when it's negative; our database retains hundreds of millions of transaction details that we use to evaluate the risk level of an account or a specific check.

Questions From our Registrants

HOW WILL THE SCORING CHANGES REDUCE FALSE POSITIVES?

We're factoring in more aspects of an account's history and considering the recency and relevance of the returns for that account. Because we are factoring in these details, we can accurately determine the risk level for these high-volume, low-returns accounts.

WHY DO I HAVE TO OPTIMIZE MY ALERTS?

Every FI has a different risk tolerance and a different clientele. TrueChecks is designed to be customized for your business. We provide these tools for you to optimize your alerts, ensuring you get the full value of TrueChecks with the least amount of effort.

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Have More Questions?

Our experts are standing by, eager to help

TrueChecks for Administrators

USERS AND REPORTS

- Managing TrueChecks Users (Video)
- Understanding the Action Taken File
- TrueChecks Dashboard Chart Overview
- TrueChecks Dashboard Overview -Video
- Users Audit History
- Client All Frontline Usage

See all 11 articles

CLIENT SETTINGS AND FEATURES

- Alert Optimization - Adding a library suggestion - (Video)
- AFS Alert Optimization
- Treasury Check Verification System (TCVS) Update: Payee Name Validation
- Single Sign-On Self Provisioning
- Account Allowlisting/Blocklisting
- Secure Shell (SSH) Setup

See all 14 articles

Support Center Site

https://get.truechecks.support/

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Thank you!